

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S447	1464	inbound same outbound same queue	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 10:55
S449	23	S447 same (assign\$3 with agent)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 10:55
S450	62	(inbound with outbound) same (assign\$3 with agent)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 11:13
S451	7	inbound same outbound same balanc\$3 same (assign\$3 with agent)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 11:16
S454	633	(inbound with outbound) and @AY<"1991"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 11:58
S456	10	S454 and (assign\$3 with agent)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 11:58
S457	13	(inbound with outbound with balanc\$3) and @AY<"1991"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 11:59
S458	2	(inbound with outbound with agent) and @AY<"1991"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 11:59
S459	4	((inbound with outbound) same agent) and @AY<"1991"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 12:00

S461	25	(inbound same outbound same balanc\$3 same agent)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 12:40
S462	47	S454 and "379"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 14:36
S463	22	(inbound same outbound) and (@AD<"19900605" or @RLAD<"19900605") and "379"/\$.ccls. and ((call adj center) or ACD)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 14:45
S473	2079	(inbound with outbound) with call	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 15:31
S474	15	S473 and (@AD<"19900605" or @RLAD<"19900605") and "379"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 15:31
S475	0	inbound same outbound same agent same (balanc\$3 or arrang\$5) same (supervisor or manager) same statistics	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 16:22
S476	8	inbound same outbound same agent same (balanc\$3 or arrang\$5) same (supervisor or manager)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 16:22
S477	2205	incoming same outgoing same queue	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 17:06
S478	24	S477 same (assign\$3 with agent)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 17:06
S479	66	(inbound or incoming) same (outbound or outgoing) same queue same statistics	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 17:09

S480	0	S479 and (@AD<"19900605" or @RLAD<"19900605") and "379"/\$.cls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 17:10
S481	179	(inbound or incoming) same (outbound or outgoing) same ((arrag\$3 or assign\$3 or balanc \$3) with agent)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 17:11
S482	685	(inbound or incoming) same (outbound or outgoing) same statistics	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/09/16 17:12

9/ 23/ 08 3:41:00 PM

C:\Documents and Settings\ssing\My Documents\EAST\Workspaces\Default EAST Workspace
1600x1200.wsp